

What is an eVisit?

eVisits should only be used to request advice for non-urgent conditions. **If you have an urgent need to see a medical provider, please contact your clinic by phone.** For medical emergencies, please call 911 immediately.

Please do not use eVisits if you have been seen for this condition in the past seven days. **Use Request Medical Advice** to send a message to your provider instead.

If a request is received between 8am-12pm, expect a response by 5pm. If a request is received between 12pm-5pm, you will receive a response by noon the following business day. Our offices are closed on weekends and holidays.

Following are the **types of conditions appropriate for an e-visit:**

Sinus Problems

Hypertension

Follow-up for COPD and Asthma

eVisit Fees

You may be charged approximately \$36.00 for using the e-visit service. We will submit this e-visit as a claim to your insurance carrier. You are responsible for applicable co-pays, co-insurance or deductibles associated with your health insurance policy. If your insurance does not cover this service or you do not have health care insurance, you will be responsible for the entire fee for the e-visit. Please note that an e-visit is not a covered service for Medicare covered patients. If you have any questions about e-visit coverage, please contact your health care insurance provider directly.